



Date: Thursday, 10 May 2018

Time: 2.30 pm

Venue: The Wakes - The Wakes, Oakengates, Telford TF2 6EP (opposite Oakengates Theatre 'The Place')

Contact: Amanda Holyoak, Scrutiny Committee Officer
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JOINT HEALTH OVERVIEW AND SCRUTINY COMMITTEE

TO FOLLOW REPORT (S)

4 **Future Fit Plans and Consultation Documentation** (Pages 1 - 18)

To receive the Shropshire and Telford & Wrekin Clinical Commissioning Groups plans for undertaking public consultation, *to follow* marked: B

Attached to this supplement: Future Fit Update Presentation and Proposed Change to The Future Fit Consultation Long Document

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Formal public consultation activity schedule



- MP/Councillor Engagement (including Town and Parish Councils)
- Statutory meetings
- Healthwatch events
- Public Exhibitions: currently 8 events
- Pop-Ups (signposting public events and raising awareness of the consultation/survey): 50 Pop-Ups + additional by each CCG
- Staff drop-ins to supplement face to face briefings
- Patient groups
- Seldom Heard groups
- Voluntary, Community and Social Enterprise Sector



**Consultation
briefings -
staff**

- A series of face to face staff drop-in sessions is being arranged for prior to and throughout the consultation
 - Confirmed with SaTH (x2), CCGs (x 2), in discussion with Shropcom, SSSFT, RJAH, councils (x2)
- Public exhibition event briefings (face to face) arranged for SaTH clinicians, CCG and SSP staff supporting the events
- Additional venue-specific email briefings will be provided prior to each event following completion of the risk assessment and any additional arrangements
- Communications toolkit will be issued at key points throughout the consultation. To include:
 - Content for newsletters, staff and GP briefings, friends and family Q&A, stakeholder letters, social media, etc

- Councillor briefings have been arranged:
 - Shropshire Full Council
 - Telford & Wrekin Council; three party-specific briefings
- MP briefings will continue face to face and fortnightly email updates
- Councillors and MPs will be informed of public exhibition events in their wards/constituencies
- Information will also be provided to prospective parliamentary candidates
- Additional briefings include SALC and discussions with LJs etc
- Communications toolkit will be issued at key points throughout the consultation. To include:
 - Content for newsletters, staff and GP briefings, friends and family Q&A, stakeholder letters etc

**Consultation
briefings –
councils and
MPs**

- Voluntary and community sector briefings:
 - Shropshire (24th May), T&W (25th May), Powys TBC
- We are working with the VCSE sector to reach seldom heard groups:
 - Commissioning three VCSE organisations to deliver focus groups across Shropshire, T&W and mid-Wales
 - Mid-point review will inform further activity
- Additional team activity will be developed with involvement experts
- Refreshed Equality Impact Assessment will inform all activity
- Communications toolkit will be issued at key points throughout the consultation. To include:
 - Content for newsletters, staff and GP briefings, friends and family Q&A, stakeholder letters, social media, etc



**Consultation
briefings -
VCSE**



**Consultation
materials**

- A new Future Fit website will go live at the start of the consultation - www.nhsfuturefit.org
- Consultation documents, including Large and Summary Consultation documents, surveys, (Easy Read, Word and large print versions), videos will all be available on the website
- Background documents about how we have got to where we are will also be made available to ensure people have sufficient information to provide feedback
- A FAQ will be updated throughout the consultation period to answer additional questions that may be raised
- Social media, PR and website will include dates of all events and meetings we will be attending throughout the consultation

14-Week Public Consultation: Start date 30 May 2018, ends MIDNIGHT 4 September

Key					
WK	Date	Day	Shropshire	Telford & Wrekin	Mid Wales
	30-May	Wednesday	Announce Start of Consultation	Announce Start of Consultation	Announce Start of Consultation
					Newtown patient forum
	31-May	Thursday	SPP Roadshow: RSH (workforce)	SPP Roadshow: PRH (Clinical/technical)	PTHB Board Meeting: Bronllys Hospital
					Mid Powys GP Cluster Meeting
			SATH: FORMAL TRUST BOARD (PRH)	SATH: FORMAL TRUST BOARD (PRH)	SATH: FORMAL TRUST BOARD (PRH)
	01-Jun	Friday			
	02-Jun	Saturday	AM Pop-up event Shrewsbury: Tesco PM Pop-up event Shrewsbury: Town Centre	AM Pop-up events Telford: Asda PM Pop-up events Telford: Town Centre	
	03-Jun	Sunday			
	04-Jun	Monday		Telford CCG Staff Briefing at Staff Huddle	PTHB Staff Pop-In events in Welshpool, Newtown and Llandiloes
			SALC (TBC)	SALC (TBC)	
	05-Jun	Tuesday	Shropshire CCG Staff Briefing	Stirchley Pop-Up AM Woodside Pop-Up PM	Powys CHC Full Council
					Mid Wales Joint Committee (NB new name for Mid Wales Collaborative)
	06-Jun	Wednesday		Pop-up event Telford (AM)	Powys CHC Drop-in at Machynlleth Market
				Public Exhibition TELFORD	
				Telford & Wrekin's Health & Wellbeing Board	
				Telford Patient Group monthly meeting: Dawley Town Hall	

	07-Jun	Thursday	Public Exhibition SHREWSBURY		
	08-Jun	Friday	Broseley Pop-Up AM Ditherington Pop-Up PM		
			SPP Roadshow: RSH (Clinical/technical)	SPP Roadshow: PRH (workforce)	
	09-Jun	Saturday			
	10-Jun	Sunday			
Week 3	11-Jun	Monday	SPP Roadshow: RSH (workforce)	SPP Roadshow: PRH (Clinical/technical)	PTHB Staff Engagement: Innovation Event
	12-Jun	Tuesday			
	13-Jun	Wednesday	Shropshire CCG Board		Machynlleth Pop-Up AM Llanidloes Pop-Up PM
	14-Jun	Thursday		Brookside Pop-Up AM Dawley Pop-Up PM	PTHB Engagement Event at Newtown Tesco with Alzheimer's Society
	15-Jun	Friday			
	16-Jun	Saturday			
	17-Jun	Sunday			
Week 4	18-Jun	Monday			Our Big NHS Change expo evetn in Machynlleth
	19-Jun	Tuesday	SPP Roadshow: RSH (Clinical/technical)	SPP Roadshow: PRH (workforce)	Powys CHC Executive Committee
			Pan Disability Forum Shropshire	Pan Disability Forum Shropshire	
	20-Jun	Wednesday	Shropshire Patient Group Monthly Meeting	Chamber of Commerce Telford Network (TBC)	PTHB Staff Engagement Chat to Change
			Meole Brace Pop-Up AM Pontesbury Pop-Up PM	COG Board Meeting	
	21-Jun	Thursday			TBC: PTHB Staff Pop-in event in Welshpool, PTHB staff engagement - North Locality Meeting
	22-Jun	Friday		Donnington Pop-Up AM Newport Pop-Up PM	
	23-Jun	Saturday			AM Pop-up events Newton: Town Centre, Morrisons PM Pop-up events Newton: Town Centre, Bear
24-Jun	Sunday				

Week 5	26-Jun	Tuesday		T&W Senior Citizen Forum: PM	
	27-Jun	Wednesday	Chamber of Commerce Shrewsbury Network (TBC)		Montgomery Pop-Up AM Caersws Pop-Up PM
			SPP Roadshow: RSH (workforce)	SPP Roadshow: PRH (Clinical/technical)	
	28-Jun	Thursday	Church stretton Pop-Up AM Craven Arms Pop-Up PM		Public Exhibition NEWTOWN
					Powys partner engagement: Public Service Board and Wellbeing Plan Launch
	29-Jun	Friday		Homelessness Conference (TBC)	
	30-Jun	Saturday	AM Pop-up events Ludlow: PM Pop-up events Ludlow:		
Week 6	01-Jul	Sunday			
	02-Jul	Monday			
	03-Jul	Tuesday			
	04-Jul	Wednesday	Public Exhibition LUDLOW	Telford Patient Group monthly meeting	Llanidloes Patient Forum
	05-Jul	Thursday	Chamber of Commerce Oswestry Network (TBC)		Awareness raising at NHS70 Cymru events
			SATH: FORMAL TRUST BOARD (RSH)	SATH: FORMAL TRUST BOARD (RSH)	SATH: FORMAL TRUST BOARD (RSH)
			Shropshire Council - Health & Wellbeing Board		Llanrhaedr Pop-Up AM Llanyllin Pop-Up PM
			SPP Roadshow: RSH (Clinical/technical)	SPP Roadshow: PRH (workforce)	
	06-Jul	Friday			
	07-Jul	Saturday	NHS70 Charity Day at SaTH	AM Pop-up events Wellington: PM Pop-up events Wellington:	
08-Jul	Sunday		Lion's Day (Wellington)		
Week 7	09-Jul	Monday			Machynlleth Communications Group
	10-Jul	Tuesday		Telford CCG Board meeting	Powys CHC Meeting - Montgomeryshire Committee
				Telford Mental Health Forum (TBC)	Llanfyllin Patient Forum
	11-Jul	Wednesday	Chamber of Commerce Shrewsbury Network (TBC)	Public Exhibition WELLINGTON	PTHB Staff Engagement - Executive Management Group
			Shropshire CCG Board		
12-Jul	Thursday		Arleston Pop-Up AM Ketley Pop-Up PM	Powys County Council - Full Council Awareness Stand	

Week 7			Shropshire CCG Board			
	12-Jul	Thursday		Arlleston Pop-Up AM Ketley Pop-Up PM	Powys County Council - Full Council Awareness Stand	
				Chamber of Commerce Telford Network (TBC)	Powys CHC Radnorsire and Brecknock Committee	
	13-Jul	Friday	MP briefings at Shirehall			
			SPP Roadshow: RSH (workforce)	SPP Roadshow: PRH (Clinical/technical)		
	14-Jul	Saturday				
	15-Jul	Sunday				
Mid-point review						
Week 8	16-Jul	Monday	SPP Roadshow: RSH (Clinical/technical)	SPP Roadshow: PRH (workforce)		
	17-Jul	Tuesday	Bishops Castle Pop-Up AM Clun Pop-Up PM		Machynlleth Patient Forum	
	18-Jul	Wednesday			PTHB Staff Engagement - Chat to Change	
	19-Jul	Thursday	Chamber of Commerce Oswestry Network (TBC)		Welshpool Pop-Up AM Llanfair Pop-Up PM	
					Powys CHC Executive Committee and Service Planning Committee	
	20-Jul	Friday				
	21-Jul	Saturday	AM Pop-up events Bridgnorth: PM Pop-up events Bridgnorth:			
	22-Jul	Sunday				
	Week 9	23-Jul	Monday			
		24-Jul	Tuesday	Cleobury Mortimer Pop-Up AM		
			SPP Roadshow: RSH (workforce)	SPP Roadshow: PRH (Clinical/technical)		
25-Jul		Wednesday	Public Exhibition BRIDGNORTH		PTHB Board Meeting: Llandrindod Wells	
26-Jul		Thursday	Gobowen Pop-Up AM Whitchurch Pop-Up PM		Newtown patient forum	
27-Jul		Friday				
28-Jul		Saturday	AM Pop-up events Market Drayton: PM Pop-up events Market Drayton:			
	29-Jul	Sunday				

Week 10	30-Jul	Monday		
	31-Jul	Tuesday		
	01-Aug	Wednesday		Telford Patient Group monthly meeting
			SPP Roadshow: RSH (Clinical/technical)	SPP Roadshow: PRH (workforce)
	02-Aug	Thursday	Public Exhibition MARKET DRAYTON	
	03-Aug	Friday		Lawley Pop-Up AM Madley Pop-Up PM
	04-Aug	Saturday		
05-Aug	Sunday			
Week 11	06-Aug	Monday		
	07-Aug	Tuesday		
	08-Aug	Wednesday	Shropshire CCG Board meeting	Oakengates Pop-Up PM
	09-Aug	Thursday	SPP Roadshow: RSH (workforce)	SPP Roadshow: PRH (Clinical/technical)
	10-Aug	Friday		
	11-Aug	Saturday	AM Pop-up events Oswestry: PM Pop-up events Oswestry:	
	12-Aug	Sunday		
Week 12	13-Aug	Monday		
	14-Aug	Tuesday		
	15-Aug	Wednesday	Public Exhibition OSWESTRY	
	16-Aug	Thursday		
	17-Aug	Friday	Attingham Park Pop-Up AM Much Wenlock Pop-Up PM	
			SPP Roadshow: RSH (Clinical/technical)	SPP Roadshow: PRH (workforce)
	18-Aug	Saturday		
19-Aug	Sunday			

Week 13	20-Aug	Monday	SPP Roadshow: RSH (workforce)	SPP Roadshow: PRH (Clinical/technical)	
	21-Aug	Tuesday	Wem Pop-Up AM Ellesmere Pop-Up PM		
	22-Aug	Wednesday			
	23-Aug	Thursday			
	24-Aug	Friday	VCSA Board Meeting		
	25-Aug	Saturday			
	26-Aug	Sunday			
Week 14	27-Aug	Monday	BANK HOLIDAY	BANK HOLIDAY	BANK HOLIDAY
	28-Aug	Tuesday	SPP Roadshow: RSH (Clinical/technical)	SPP Roadshow: PRH (workforce)	
	29-Aug	Wednesday			
	30-Aug	Thursday	SATH: FORMAL TRUST BOARD (RSH)	SATH: FORMAL TRUST BOARD (RSH)	SATH: FORMAL TRUST BOARD (RSH)
	31-Aug	Friday			
	01-Sep	Saturday			
	02-Sep	Sunday			
	03-Sep	Monday			
	04-Sep	Tuesday	SPP Roadshow: RSH (workforce)	SPP Roadshow: PRH (Clinical/technical)	
			LAST DAY OF CONSULTATION	LAST DAY OF CONSULTATION	LAST DAY OF CONSULTATION

Notes:
 18 additional T&W Pop-Up events have been agreed
 Possible 18 additional Shropshire Pop-Up events to be discussed
 23 Local Joint Committee Meetings to be included - TBD
 SALC Joint meeting with Shropshire and T&W agreed to be held at Wroxeter Hotel - date TBC
 Shropshire Senior Citizens Forum to be contacted (Albrighton Branch of Shropshire Seniors to be contacted)



- A mid point review will take place to analyse consultation data including equalities data to:
 - Assess and inform further engagement activities
 - Timing and process to be agreed
- Post consultation collation and analysis
 - Timing and process to be agreed
 - Preparation of consultation draft report to include all collation and analysis of feedback received (6-8 weeks, possibly longer depending on amount and type of feedback received).
 - The detailed timeline and process post-September will be discussed at the Programme Board on 23rd May.

**Mid point
review and
post
consultation**

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Proposed Change to The Future Fit Consultation Long Document

Following on from the Telford and Wrekin Governing Board the proposal is to make slight amendments to the public consultation document on page 7, and add the caveats including the plain English interpretation from the below table on page 9. This puts the caveats into the context of other work and the decision making process. Note the additional content on page 9 will not be in table format to support flow/readability of the document. Please see below for proposed revised wording:

Page 7:

How we designed the model of care

Our proposed model of hospital care has been designed by members of the public and over 300 clinicians, GPs and social care professionals. Under either option it ensures that a wide range of hospital services will still be available at both hospital sites and, importantly, stay within the county. This includes outpatients, urgent care services, tests and patient wards. We believe that by changing our hospital services in this way, we will make sure patients receive safe, high quality NHS care now and in the future.

In recent years, we have made changes to our hospital services, such as the Shropshire Women and Children's Centre at Telford and the Treatment Centre at Shrewsbury. Whatever the outcome of this consultation, the money that has already been invested in our services will not be wasted and these hospital spaces will continue to be used for patient care in the future.

Page 9:

We want your views

As CCGs, we have a legal responsibility to involve and consult you when we are considering making significant changes to our NHS services and we take that responsibility very seriously. We are planning to make considerable changes to our hospitals to improve patient care, so it is vital that we get this right and your views will help us.

How we will make a decision

The views and suggestions of everyone who responds to this consultation are an important part of how we will make a decision. However, we also have to complete a number of pieces of work before any final decisions are made. These have been requested by the West Midlands Clinical Senate, NHS England and members of the CCG Governing Bodies*. No decision can be made after the end of the formal public consultation until this work has been completed and considered. They include:

- more work to model the care we will need to deliver in the community; (read more on page 40)
- ensure that the CCGs are confident that options are affordable; (read more on page 34)
- looking at what we might need to do to lessen the impact for women and children and older people, their families and carers, particularly around travel; (read more on pages 30 and 38)
- understanding how the Urgent Care Centre at the Planned Care site will be staffed by skilled professionals to deliver the high level of care required for children; (read more on page 16)
- understanding the effect of the proposed changes on the demand for both emergency and non-emergency ambulance and patient transport services (read more on page 30)
- ensuring we are considering new ways of working in the future including new staff roles; (read more on page 40)

** The conditions were requested at the Joint Committee of the two CCGs in August 2017 (read more on page 35). The wording of all conditions and details of the extra work to be completed can be found in the Pre-Consultation Business Case at: www.nhsfuturefit.org*

Once a decision is made, nothing will happen overnight. It will take about five years from now for any change to be fully implemented and we will continue to involve patients and the public over the coming years.

We want as many people as possible to respond to this 14 week consultation by 12 midnight on xx 2018. You can do this by completing our survey online at www.nhsfuturefit.org or completing a paper copy of the survey in the middle of this document. Please return your completed survey free of charge to FREEPOST NHS FF CONSULTATION. Throughout the consultation period, we will be holding a number of events where you can find out more about the proposed changes and share your views. For more information, including dates of events near you, please visit www.nhsfuturefit.org

Table to show the Caveats on the Future Fit decision making process raised at the Joint Committee in 10 August 2017 (for reference only)

<i>Original Caveat or Concern</i>	<i>Plain English Text</i>	<i>Where you can find more detail</i>
The CCGs were fully involved in the development of the financial business case	Ensure that the CCGs are confident that options are affordable	Page 34 and 35 list the financial appraisal and securing the money we need
Consideration given to the appropriate level of paediatric cover in place at the urgent care centre on the planned care site	Understand how the Urgent Care Centre at the Planned Care site will be staffed by skilled professionals to deliver the high level of care required for children	Page 16 describes the model for the new 24/7 urgent care centres and improved facilities for children. The Clinical Strategy Group is where there are ongoing pathway development discussions
Mitigation is put in place for travel and accommodation needs for women and children using the ED site and for older people using planned care	Look at what we might need to do to reduce the impact for women and children and older people, their families and carers, particularly around travel	Page 30 and 31 lists some of these ideas around how we can reduce the impact of additional travel times Page 38 sets out more information about the work to ensure we meet our public sector equalities duties and the work of the integrated impact assessment
Ensure a carefully balanced ambulance service with regard to planned care and emergency care.	Understand the effect of the proposed changes on the demand for both emergency and non-emergency ambulance and patient transport services	Page 30 and 31 lists some of these ideas around how we can work with our partners The CCGs have also commissioned more detailed modelling of the impact of the proposed changes on demand for both emergency and none-emergency ambulance services
Acknowledged the local NHS is really innovative with developing workforce solutions	Ensure we are considering new ways of working in the future, including new staff roles	Page 40 describes how traditional medical and nursing roles will need to change

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